TO: IGMAC Certification Program Licensees and Interested Parties:

In consideration of national and global events pertaining to the COVID-19 crisis, effective Immediately IGMAC Certification Program on-site inspections have been suspended until June 30. In order to consistently apply the program requirements to all participants for the 2020 certification year, any IGMAC program plant at which an on-site inspection was already performed in 2020 will receive a virtual/remote inspection during the second half of 2020. Any plant that receives a virtual audit for the first half of the year will have an on-site inspection performed in the second half of the year, assuming normal travel has resumed. We will re-assess the situation as we approach June 30 to determine if any further modifications to this on-site inspection strategy need to be made.

IGMAC Licensees will be contacted by their designated IGMAC auditor and asked to provide records, forms, and other information associated with the QMS and audit requirements on an electronic basis and will be provided a timeline for responding. The auditor will review the submissions and prepare inspection reports and corrective action requests as necessary. Normal response times for corrective action will apply. Audits for test sample fabrications will also occur remotely.

We thank you in advance for your cooperation and understanding during these challenging times. Feel free to contact us any time regarding questions, comments or concerns at IGMAC@amsCert.com. The safety of all members of our respective communities is of utmost importance.

Margaret Webb
FGIA Glass Product and Canadian Industry Affairs Director

Alicia Deveau
Program Coordinator